



Authorised Economic Operator (AEO)

Date: 10 October 2011

Dear business relation,

WAALHAVEN Douane Service B.V. (WDS) is officially recognised on 10 October 2011 by the Dutch Customs Authorities as Authorised Economic Operator (AEO) for "Customs" as well as for "Security".

Obtaining AEO status means that WDS, acting as customs broker in general and as a bonding warehouse keeper for Barge Center Waalhaven, Waalhaven Botlek Terminal and Barge Terminal Born, complies with the strictest European customs requirements. This applies to the security of buildings and maintaining strict regulations and procedures.

The AEO status of WDS is also of considerable importance to you. If all links in a logistic chain hold the AEO status, the flow of goods runs even more efficiently and the ever louder demands from politics and society for secure logistic chains are fulfilled.

Obtaining the AEO status is a very intensive and precise process that involves considerable investments in manpower and resources. Obtaining and upholding the AEO status is certainly not self-evident. It demands a continuous proactive attitude and permanent investments.

We trust that this information is sufficient for your requirements. If you need more information, please do not hesitate to contact us.

Best regards,

WAALHAVEN Douane Service B.V. Alwin Koolen General Manager akoolen@waalhaven-group.nl